

RCN Telecom Services of New York, LP  
PSC No. 2 - Telephone  
Initial Effective Date: June 7, 2012

Leaf No. 26  
Revision No. 0  
Superseding Revision No. 0

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SPECIALIZED COMMON CARRIER SERVICE

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.9 Contested Charges (Cont'd)

2.9.2 Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of the Company, the customer may file an appropriate complaint with the New York Public Service Commission. The address of the New York Public Service Commission is:

New York Public Service Commission  
Agency Building 3  
Three Empire State Plaza  
Albany, New York 12223  
(518) 474-6530

2.10 Billing Entity Conditions

When billing functions on behalf of Company are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and / or late payment charge conditions.

2.11 Deposits

Company does not require a deposit from the subscriber.

Issued By: Joseph O. Kahl, Sr. Director of Regulatory & External Affairs  
650 College Road East  
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Cancelled effective 06/26/2022.