

RCN Telecom Services of New York, LP
PSC No. 2 - Telephone
Initial Effective Date: June 7, 2012

Leaf No. 25
Revision No. 0
Superseding Revision No. 0

SPECIALIZED COMMON CARRIER SERVICE

SECTION 2. RULES AND REGULATIONS (Cont'd)

2.8 Validation of Credit

Company reserves the right to validate the credit worthiness of users through available credit card, calling card, called number, third party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the user may be required to provide an acceptable alternate billing method or Company may refuse to place the call.

2.9 Contested Charges

All bills are presumed accurate, and shall be absolutely binding on the Customer unless objection is received by the Company within thirty (30) days after such bills are rendered. In the case of a billing dispute between the customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action within thirty (30) days of the billing date:

- 2.9.1 First, the customer may request, and the Company will provide, an in-depth review of the disputed amount. (The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnect).

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Cancelled effective 06/26/2022.