

RCN Telecom Services of New York, LP
PSC No. 2 - Telephone
Initial Effective Date: June 7, 2012

Leaf No. 34
Revision No. 0
Superseding Revision No. 0

SPECIALIZED COMMON CARRIER SERVICE

SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

3.6 Responsibilities of the Company (Cont'd)

3.6.3 Emergency Services

- (A) Company shall not offer emergency operator services (i.e. emergency services dialed as "911" or "0") to any reseller of telephone service via COCOTs or credit card activated telephone located in New York State.
- (B) Company shall advise all of its New York State telephone vendor clients that all calls dialed by their users as "911" or "0" with no additional digits following, must be routed into the local network with no delay for "911" and allowing no more than nominally 4 seconds (3 to 5 seconds acceptable) of delay after the caller dials "0".
- (C) In the event an emergency call bypasses the above restrictions and is routed to Company, it shall have procedures in place with which to handle such calls expeditiously.

Issued By: Joseph O. Kahl, Sr. Director of Regulatory & External Affairs
650 College Road East
Princeton, NJ 08540

Cancelled effective 06/26/2022.