

RCN Telecom Services of New York, LP
PSC No. 2 - Telephone
Initial Effective Date: June 7, 2012

Leaf No. 32
Revision No. 0
Superseding Revision No. 0

SPECIALIZED COMMON CARRIER SERVICE

SECTION 3. DESCRIPTION OF SERVICE (Cont'd)

3.6 Responsibilities of the Company

3.6.1 Company will comply with the provisions of 16 N.Y.C.R.R. Part 649.2, as follows: A provider of intrastate operator assisted services must:

- (A) Identify itself at the time the end-user accesses its services;
- (B) Upon request, quote all rates and charges for its services to the end user accessing its system;
- (C) Arrange to have posted in plain view at each telephone location which automatically accesses the operator service provider's network and where its services are made available either to the public or transient end-users:
 - (1) The operator service provider's name and address;
 - (2) Bill and service dispute calling information including the operator service provider's dispute resolution phone number;
 - (3) Clear and specific instructions informing the end-user how to access a local exchange telephone company operator as an alternative available to the end-user; and

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