

RCN Telecom Services of New York, LP  
PSC No. 1 - Telephone  
Initial Effective Date: June 1, 2012

Leaf No. 18  
Revision No. 0  
Superseding Revision No. 0

### **SECTION 3 - DESCRIPTION OF SERVICE, Continued**

#### **3.2. RCN Telecom Services of New York, LP, Continued**

##### **3.2.1 Business Switched Services, Continued**

###### Unity Service

Unity is a switched outbound and/or inbound service for business customers located in On-Net territories. Unity Service is not time of day or mileage sensitive. Calls are billed in initial eighteen (18) second increments and additional six (6) second increments. A minimum one-year term commitment is required to qualify for Unity Service. Unity customers may choose a Monthly Usage Guarantee (MUG) of five hundred dollars (\$500) which will qualify the customer for a five percent (5%) discount off their total monthly outbound billed usage. In the event that a customer with a five hundred dollar (\$500) MUG does not meet the guaranteed level, that customer will be billed the agreed MUG amount.

###### National Advantage 7

National Advantage 7 is a switched outbound and/or inbound service for business customers located in Off-Net territories. National Advantage 7 Service is not time of day or mileage sensitive. Calls are billed in initial eighteen (18) second increments and additional six (6) second increments. A minimum one-year term commitment is required to qualify for National Advantage 7 Service.

##### **3.2.2 RCN 9.9 Cent Long Distance Bundled Plan - Residential**

RCN 9.9 Cent Long Distance Bundled Plan is available to residential customers in On Net Areas\* who subscribe to RCN Long Distance Service and at least one of the following: RCN Local, RCN Internet, RCN Cable\*\* and RCN Cable Modem\*\*. Calls are not time of day sensitive and are billed in full minute increments. There is no monthly recurring line charge with the Bundled Plan.

##### **3.2.3 RCN 9.9 Cent Long Distance Stand Alone Plan - Residential**

RCN 9.9 Cent Long Distance Stand Alone Plan is available to residential customers in On Net Areas\* who subscribe to RCN Long Distance Service. Calls are not time of day sensitive and are billed in full minute increments.

#### **3.3. MINIMUM CALL COMPLETION RATE**

A customer can expect a call completion rate (number of calls completed/number of calls attempted) of approximately 95% during peak use periods for all "1+" dialing.

\* RCN On Net areas are areas which RCN has an interconnection agreement in place with an incumbent LEC.

\*\* RCN Cable and RCN Cable Modem Service is a non-tariffed, non-regulated service.

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Cancelled effective 06/30/2022.