

RCN Telecom Services of New York, LP
PSC No. 1 - Telephone
Initial Effective Date: June 1, 2012

Leaf No. 13
Revision No. 0
Superseding Revision No. 0

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. INTERRUPTION OF SERVICE

Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4, herein. It shall be the obligation of the customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control, or is not in the wiring or equipment connected to the terminal of the Company.

2.6. RESTORATION OF SERVICE

The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations, which specifies the priority system for such activities.

2.7. MINIMUM SERVICE PERIOD

Unless otherwise noted, the minimum service period is one month (30 days).

2.8. PAYMENTS AND BILLING

- 2.8.1. Service is provided and billed on a monthly (30 day) basis. Service continues to be provided until canceled, by the customer on not less than 30 days' notice.
- 2.8.2. The Customer is responsible for the payment of all charges for services furnished to the customer. Charges are based on actual usage during a month and will be billed monthly in arrears.
- 2.8.3. Billing will be payable upon receipt and past due 25 days after issuance. Past due amounts are subject to late charges which shall be assessed at a rate not to exceed 18% per year (1.5% per month).
- 2.8.4. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service.

Issued By: Joseph O. Kahl, Sr. Director of Regulatory & External Affairs
650 College Road East
Princeton, NJ 08540

Cancelled effective 06/30/2022.