

AT&T Communications of New York, Inc.
P.S.C. No. 24 -- Telephone
Residential Local Exchange Services
Effective Date: June 1, 2012

Section 5
Leaf No. 56
Revision: 1
Superseding Revision: 0

SECTION 5 - CONSUMER SERVICE DESCRIPTIONS

5.11 SPECIAL NEEDS

5.11.1 LIFELINE TELEPHONE SERVICE

A. GENERAL

This service is restricted to low income residential Customers. To qualify for Lifeline Service a Customer must be certified as income eligible for benefits under one of the following Entitlement Programs:

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- Temporary Assistance for Needy Families (TANF) (T)
- Aid to Families with Dependent Children (ADC) (T)
- Supplemental Nutrition Assistance Program (SNAP) (T)
- Low Income Home Energy Assistance Program (LIHEAP) (N)
- National School Lunch Program's free lunch program (T)
- Federal Public Housing Assistance/Section 8
- Medicaid
- Supplement Security Income (SSI) (N)
- Safety Net Assistance

The applicants must provide proof to the Company, upon the Company's request, that he or she is certified as income eligible to receive one or more of the above entitlement programs.

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In addition, applicants are eligible for discounted Lifeline rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company, upon the Company's request, that they are receiving one of these pensions.

Issued by: Carol E. Paulsen, Director Regulatory, Dallas, Texas 75202