

AT&T Communications of New York, Inc.  
P.S.C. No. 24 -- Telephone  
Residential Local Exchange Services  
Effective Date: June 1, 2012

Section 5  
Leaf No. 8  
Revision: 1  
Superseding Revision: 0

---

## SECTION 5 - CONSUMER SERVICE DESCRIPTIONS

### 5.3 CUSTOM FEATURES (Cont'd)

#### 5.3.1 General (Cont'd)

D. Call Forwarding Busy – Call Alert (T)

This feature provides the Customer with an alert that a calls has come in over the same line that the customer is utilizing to access the internet. The call is forwarded to the ISP whereby the customer will have the option of taking the call or sending a pre-recorded message to the caller. This feature is available with 3<sup>rd</sup> party vendors who have arranged for a proprietary ordering interface with AT&T, which will allow the vendor to order this service on behalf of the customer.

E. Call Forwarding Busy Line/No Answer (T)

This feature provides a Customer with forwarding capability for both busy and no answer described in Call Forwarding Busy and Call Forwarding No Answer above. (T)

F. Call Waiting

The Call Waiting feature informs a busy station user, by a burst of tone that another call is waiting. The busy station user may hang up and answer the second call or can place the original call on hold and answer the second call.

For Customers subscribed to both Call Waiting and Call Forwarding, Call Waiting will not function when Call Forwarding is active.