Onvoy, Inc. d/b/a Onvoy Voice Services Effective: June 2, 2012

New York PSC No. 2 – Local Exchange Service

Leaf: 29

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INTRASTATE LOCAL SERVICE

SECTION 2. RULES AND REGULATIONS

2.5 <u>Denial or Discontinuance of Service</u> (Continued)

- B. <u>Disconnection with Notice</u> (Continued)
 - (1) Non-payment of any past due bill for service and any associated taxes and surcharges. Solely for the purposes of this paragraph, a bill is past due if not paid within 30 days of the due date which must be at least 15 days after the billing date.
 - (2) If the Company determines service was obtained fraudulently or without the authorization of the provider or is being used for, or suspected of being used for, fraudulent purposes.