Onvoy, Inc. d/b/a Onvoy Voice Services New York PSC No. 2 – Local Exchange Service

Effective: June 2, 2012 Leaf: 27 Revision: 0

Superseding Revision:

INTRASTATE LOCAL SERVICE

SECTION 2. RULES AND REGULATIONS

2.4 Payment Arrangements and Credit Allowances. (Continued)

D. Credit Allowance for Service Interruptions (Continued)

(4) Temporary Surrender of a Service

In certain instances, the customer may be requested by the Company to surrender a service for purposes other than maintenance, testing or activity relating to a service order. If the customer consents, a credit allowance will be granted. The credit allowance will be 1/1440 of the monthly rate for each period of thirty (30) minutes or fraction thereof that the service is surrendered. In no case will the credit allowance exceed the monthly rate for the service surrendered in any one (1) monthly billing period.

E. Title or Ownership Rights

The payment of rates and charges by customers for the services offered under the provisions of this tariff does not assign, confer or transfer title or ownership rights to proposals or facilities developed or utilized, respectively, by the Company in the provision of such services.

2.5 Denial or Discontinuance of Service

- A. Disconnection Without Notice. The Company will not deny or discontinue service to a customer without prior written notice except for the following reasons:
 - (1) If a safety condition that is immediately dangerous or hazardous to life, physical safety, or property exists;
 - Upon order by an appropriate court, the Commission, or any other duly (2) authorized public authority; or
 - (3) If service, having already been properly discontinued, has been restored by someone not authorized by the company and the original cause for discontinuance has not been cured.