Taconic Telephone Corp. d/b/a Fairpoint Communications PSC No. 1 - Telephone Effective Date: June 14, 2012 Leaf 82 Revision 0 Superseding Revision:

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 6 - RESALE SERVICES, (CONT'D.)

6.9 Liability, (Cont'd.)

6.9.3 Liability of Taconic for Directory Errors and Omissions

Unless gross negligence or willful misconduct can be shown, Taconic is not responsible for damages that result from errors in or omissions of any Directory listing. If it can be determined that Taconic caused the omission (as opposed to the provision by the Customer of incorrect information), Taconic will provide the credits as defined in New York State Telecommunications Association, Inc. P.S.C. No. 1 - Telephone tariff Section 11. D.2.

A listing is considered in error only when it makes it difficult to locate an end user's telephone number. An address is considered in error only when it shows the end user on the wrong street or in the wrong community. Ordinarily, Customers will notify Taconic of errors, but Taconic will give credit as provided above, if Taconic discovers an error in its listing information even in the absence of a Customer notice.

6.9.4 Indemnification by Customer

The Customer indemnifies Taconic against (i.e. promises to reimburse Taconic for any amounts Taconic must pay as the result of), and saves Taconic harmless against, claims for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining, or using in connection with, facilities of Taconic, equipment and systems of the Customer or end user; and against all other claims including but not limited to injuries to persons or property from voltages or currents, arising out of any act or omission of the Customer or end user in connection with facilities provided by Taconic or the Customer or end user.

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