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Taconic Telephone Corp. d/b/a Fairpoint Communications PSC No. 1 - Telephone Effective Date: June 14, 2012 Leaf 77 Revision 0 Superseding Revision:

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 6 - RESALE SERVICES, (CONT'D.)

6.7 Provision of Service

6.7.1 Service Agreement

Customers will be required to sign an agreement requesting Taconic to furnish the facilities or service in accordance with the rates, charges, rules and regulations of this tariff, which are subject to revision.

6.7.2 Business and Residence Service Classification

- A. Business Rates apply to end user service as defined in New York State Telecommunications Association, Inc. P.S.C. No. 1 Telephone tariff Section 1.A.2.a.
- B. Residence rates apply to end user service as defined in New York State Telecommunications Association, Inc. P.S.C. No. 1 Telephone tariff Section 1.A.2.b.
- C. All coint telephone serivce is classified as business service regardless of the location.

6.7.3 Power Supplies at End User Locations

The Customer or end user must provide necessary electric power if it is needed for operation of Taconic's network facilities at the end user's location. If such power fails, Taconic is not responsible for resultant service interruptions.

Taconic may, at its option, charge an extra installation or monthly charge, or both, if special construction, maintenance or expense is required to install or otherwise provide the service requested. When construction charges apply, the Customer may be asked to prepay them as well.

6.7.4 Special Charges

Taconic may provide any service or facility for which a charge established herein, as long as it is offered on the same terms to all Customers for a charge not less than Taconic's cost. The Customer may request to have such work continue after normal working hours. Taconic will honor such requests, where continuation of such work is convenient for the company. Charges to Customers for work done beyond regular working hours will be increased to reflect the increased costs incurred by Taconic as a result of such scheduling.

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