

Berkshire Telephone Corporation
d/b/a Fairpoint Communications
PSC No. 1 - Telephone
Effective Date: June 14, 2012

Leaf 58
Revision 0
Superseding Revision:

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 4 - COMPANY SPECIFIC SERVICES, (CONT'D.)

4.2 Centrex

4.2.1 General

- A. Centrex is a digital central-office based service which provides individual business lines with capabilities similar to those offered on a Private Branch Exchange (PBX), but without requiring switching equipment on the customer's premises. Centrex integrates a customer's line into a single telecommunications system. It provides the customer with various features and the ability to establish groups of stations with common and or unique characteristics.
- B. Centrex is offered on an individual, private line basis.
- C. Each Centrex line corresponds to a single, analog, voice grade channel that can be used to place or receive one call at a time. It is connected to a single station set, facsimile machine or compatible key system set.
- D. The customer specifies the individual originating call configuration of the corresponding voice grade channel. There are three configuration options:
 - 1. Station-to-Station - permitting originating calls only to other channels (stations) in the customer's Centrex arrangement,
 - 2. Station-to-Local - permitting originating calls to other channels (stations) in the customer's Centrex arrangement and to the local public switched network.
 - 3. Station-to-All - permitting originating calls to other channels (stations) in the customer's Centrex arrangement, to the local public switched network and to the entire non-local network.
- E. Centrex service is subject to the availability of the necessary switching facilities and equipment
- F. Centrex is not offered for lines serving public telephone service.
- G. Centrex service does not include the provision of terminal equipment.
- H. Centrex customers must subscribe to a minimum of two Centrex lines.
- I. Each Centrex line is provided with one free directory listing.

Issued By: Michael T. Skrivan, Vice President-Regulatory
1 Davis Farm Road, Portland ME 04103