

Berkshire Telephone Corporation
d/b/a Fairpoint Communications
PSC No. 1 - Telephone
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Revision 0
Superseding Revision:

GENERAL AND LOCAL EXCHANGE SCHEDULE

SECTION 4 - COMPANY SPECIFIC SERVICES, (CONT'D.)

4.1 Voice Mail Service, (Cont'd.)

4.1.2 Description of Rudimentary Services, (Cont'd.)

D. Tree Mailbox

A Tree Mailbox is a front-end, announcement-only, call routing mailbox that enables calls to connect to other Basic or Divided mailboxes, or another tree mailbox, by pressing a single digit on a tone telephone key pad.

E. Auto Attendant Mailbox

An Auto Attendant Mailbox is a front-end call routing mailbox that enables callers to terminate at telephone lines or extensions by pressing a digit on a telephone key pad. If the terminating line is busy or not answered, the caller is routed to a Basic or Divided mailbox or to an operator.

Issued By:

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