

Berkshire Telephone Corporation  
d/b/a Fairpoint Communications  
PSC No. 1 - Telephone  
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GENERAL AND LOCAL EXCHANGE SCHEDULE

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SECTION 4 - COMPANY SPECIFIC SERVICES, (CONT'D.)

4.1 Voice Mail Service, (Cont'd.)

4.1.3 Description of Basic and Divided Mailboxes Features

A. Mailbox Greetings

Each mailbox can be provided with one to five greetings. Greetings can be customized by the customer and are thirty seconds long to one minute long. An optional mailbox feature gives customers the ability to make their greetings time dependent.

B. Message Capacity

A mailbox can contain fifteen or more messages. Messages can be up to three minutes in length. Messages can be "stamped" with the date and time that they are received. Messages can be stored for up to thirty days.

C. Message Notification

VMS notifies customers that an unheard message is in their mailbox by initiating a stutter dial tone or a CPE light indication on the customer's line. Optional notification methods are outbound "calls" to pagers or other telephone lines located within the company's local exchanges or EAS areas (up to two attempts, at fifteen minute intervals). The programming for the type of notification is provided and controlled by the Telephone Company. The notification service can be turned on and off by the customer.

D. Message Forwarding

Message Forwarding enables a Telephone Company VMS customer to send a message stored in their mailbox to another mailbox in the Telephone Company VMS.

E. Group Messaging

Group Messaging permits Telephone Company VMS customers to send messages to other VMS customers in the telephone company VMS system without having to dial individual phone numbers one at a time. The Group Messaging customer has the ability to create lists for group message delivery with numerous destinations on each list.

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