Zone Telecom, LLC PSC TARIFF NO. 1 – TELEPHONE Effective Date: July 15, 2012

C. Regulations (Continued)

d. The name of the Customer(s) desiring to use the Company's service must be stipulated in the Sign-up Form and Application, executed by the Customer and returned to the Company or its agent.

Leaf: 17

Revision: 0

Superseding Revision:

e. Fees are immediately due and payable on the date of the invoice and will be assessed based on the method of payment selected by the Customer in the Signup Form. Interruption of service and/or late payment charges may be assessed for any failure to pay within the time set forth in the Sign-up Form in accordance with federal and/or state law.

18. Payment For Service

- a. Monthly invoices will be debited via the billing mechanism selected by Customer in the Sign-up Form and in accordance with this Tariff. Interest at the rate of 1½% per month (unless a lower rate is prescribed by law, in which event at the highest rate allowed by law) may be applied in accordance with the Company's standard credit policy to any unpaid amount commencing 15 days after the bill statement date unless otherwise provided herein.
- b. The Company may bill for Service electronically for those Customers with computer capability. Prior to electronic billing, Customers will be notified and given the option to receive invoices in paper form. Customers electing paper billing will be assessed a monthly account fee of \$50.00. To view electronic invoices, Customers will need one of the following browsers: Internet Explorer 4.0 or higher; Netscape Navigator 3.01 or higher; Netscape Communicator 4.05 or higher; or Customers will need to upgrade its current browser.

19. Universal Connectivity Charge

Services provided pursuant to this Tariff are subject to an undiscountable monthly Universal Connectivity Charge of 7.0% of the Customer's total net telecommunication charges, after application of all applicable discounts and credits. Subject to billing availability, this charge will be applied with respect to charges billed after October 31, 1999.

20. Reconnection Fee

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored upon payment of a \$50.00 reconnection fee when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected.