

C. Regulations (Continued)

9. Local Charges

In certain instances, customers may be subject to Local Exchange Carrier charges for changing PIC codes to access Zone Telecom, LLC Service. Carrier is not responsible for any such local or message unit charges incurred by customer in gaining access to carrier's service.

10. Zone Telecom, LLC Calling Card Service

Customers of Zone Telecom, LLC Calling Card Service may place calls while away from home or office by dialing 0 plus a 10 digit code plus a 4 digit Personal Identification Number ("PIN") assigned to the customer. Usage charges and per call service charges apply. No minimum billing, nonrecurring charges, or fixed monthly charges apply to this service.

11. Prepaid Telephone Card Service

Zone Telecom, LLC Prepaid Telephone Card Service provides an outbound voice grade communications service for calls charged to a Zone Prepaid Telephone Card. Customers can use the Prepaid Telecom Card to complete Direct Dialed intrastate and interstate calls.

12. Virtual Wats Service

Virtual Wats Service is a resold telecommunications service utilizing AT&T as the underlying carrier. This service includes such features as outbound switched and dedicated calling, inbound (800 or 888) switched and dedicated calling, calling card calling and directory assistance services.

13. FiberWats Service

FiberWats Service is a resold telecommunications service utilizing Sprint as the underlying carrier. This service includes such features as outbound switched and dedicated calling, inbound (800 or 888) switched and dedicated calling, calling card calling and directory assistance services.