

C. Regulations

1. Description of Services

a. Carrier is a resale common carrier providing interLATA intrastate communication service to customers for their direct transmission of voice, data, and other types of telecommunications within the State of New York.

b. Timing of Calls

(i) Long distance usage charges are based on the actual usage of Zone Telecom, LLC's network. The company will determine that a call has been established through industry standard answer detection methods, including hardware answer detection.

(ii) Chargeable time for a call ends upon disconnection by the calling party.

(iii) For billing provided directly by Company, the minimum call duration and initial period is 18 seconds for all intrastate direct dialed calls unless otherwise specified by this tariff. For billing provided directly by Company, the additional period is measured and rounded to the next higher 6 second increment unless otherwise specified by this tariff.

(iv) For billing provided by the Local Exchange Carrier of the Customer, the minimum call duration and initial period is 60 seconds (1 minute) and the additional period is measured in 60 second (1 minute) increments

(v) No charges apply for incomplete calls. If a customer believes he or she has been incorrectly billed for an incomplete call, the company will, upon written notification, investigate the circumstances of the call and issue a credit when appropriate.