

15. OPERATOR SERVICES

15.1 GENERAL

15.1.1 DEFINITION OF TERMS (Cont'd)

Operator Services

The operators, activities, equipment or services necessary to process Operator Assisted Calls.

Operator Surcharge

A non-usage (fixed) charge, which is added to a usage charge in calculating the total tariffed charges due for a completed Operator Assisted Call.

Service Area

The Qwest Service Area includes the entire State of New York.

Service Offering

The operator assisted services of Qwest consist of the provision of collect, approved telephone company calling card, billed to a third number (third party) and Person-to-Person call services provided to users pursuant to arrangements established by Qwest's subscribers.

(C)

Time Increments

Rates are applied in whole unit increments of 60 seconds.