

15. OPERATOR SERVICES

15.2 MISCELLANEOUS OPERATOR SERVICES CHARGES

A. Non-Subscriber Surcharge (NSS)

1. Description

A Non-Subscriber Surcharge is applicable to intrastate Operator Station (Collect, Billed to Third Party, Station-to-Station, and Person-to-Person) calls billed to telephone lines which are presubscribed to an interexchange carrier other than the Company. This charge is in addition to the usage rates applicable to such calls and is also in addition to any applicable service charges for Operator Station calls as specified in this Tariff unless otherwise indicated.

The Non-Subscriber Surcharge does not apply to: calls billed to calling cards, conference calls, calls to directory assistance, calls originating from Inmate/Correctional facilities, calls billed to telephone lines which have discontinued presubscription to the Company but for whom an active billing record still exists in the Company's billing system, or to collect calls accessing the Company's network via 800 access methods. (C)

The Company will credit any Non-Subscriber Surcharges reported by newly-presubscribed Company customers during the period between presubscription and administrative processing of the new customer. The Company will also credit any Non-Subscriber Surcharges reported by customers during a F.C.C. reportable incident of service outage by another interexchange carrier. To receive either of these credits, customers must contact the Company through an 800 number designated for billing inquiries. The credit will be issued in the form of a bill credit to be processed electronically through the customer's local exchange company.

The Non-Subscriber Surcharge applies in all Local Exchange areas where billing is available.