

RCN Telecom Services of New York, LP

Section 3

Leaf No. 65

PSC No. 4 - Telephone

Revision No. 0

Effective Date: July 1, 2012

Superseding Revision No. 0

SERVICE AND RATE DESCRIPTIONS3.3 Other Service Arrangements3.3.1 House and Riser Cable (cont'd)C. Application of Rates and Charges (cont'd)

## (3) Other Charges

- (a) Time and Materials charges apply when the Telephone Company installs the jumper cable, or when the Telephone Company is requested to dispatch to the customer premises. These charges will be applied per occurrence. An occurrence is defined as an instance of one or more orders completed during the same dispatch for the same customer in the same building.
- (b) Time and Materials charges will apply to all dispatches required for all rearrangements or adjustments and to connections in the building resulting from a TC making its own cross-connections. The Telephone Company will provide the TC two (2) business days' notice to correct a problem, unless the problem poses an immediate risk to the service of an end user, in which case the Telephone Company will remedy the problem and assess the appropriate time and materials charges on the TC. The TC will pay all time and material charges associated with any Telephone Company dispatch, including a dispatch for the purposes of determining whether the TC has corrected a problem identified by the Telephone Company.

Issued By: Joseph Kahl  
Sr. Director of Regulatory & External Affairs  
650 College Road East  
Princeton, NJ 08540

Cancelled effective 06/30/2022.