

RCN Telecom Services of New York, LP

Section 4

Leaf No.3

PSC No. 4 - Telephone

Revision No. 0

Effective Date: July 1, 2012

Superseding Revision No. 0

BILLING AND COLLECTION SERVICES

4. Billing and Collection Services (cont'd.)4.2 Billing Name and Address Service (cont'd.)4.2.1 Undertaking of The Company

- A. A request for information on telephone numbers should be mailed or faxed to the Company. The Company will respond within ten (10) business days of receipt of a customer's request for end user BNA information, unless other arrangements are mutually agreed to between the Company and the Customer.
- B. The Company will provide the most current BNA information resident in its data base. Due to normal end user account activity, there may be instances where the BNA information provided is not the BNA that was applicable at the time the message was originated.
- C. The Company shall use reasonable efforts to provide accurate and complete BNA information. The company makes no warranties, expressed or implied, as to the accuracy or completeness of this BNA information.
- D. If the billing name and address information for a specific calling number is confidential due to legal, national security, end user or regulatory imposed requirements, the Company will provide an indicator on the confidential records.

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Cancelled effective 06/30/2022.