

RCN Telecom Services of New York, LP

Section 3

Leaf No. 58

PSC No. 4 - Telephone

Revision No. 0

Effective Date: July 1, 2012

Superseding Revision No. 0

SERVICE AND RATE DESCRIPTIONS3.3 Other Service Arrangements3.3.1 House and Riser Cable (cont'd)B. Regulations (cont'd)

- (14) The Telephone Company is responsible for providing trouble report status when requested.
- (15) The Telephone Company will provide a TC on request with information pertaining to the ownership of House and Riser Cable as described in (16) following.
- (16) The Telephone Company will provide to a TC, upon a request submitted through the appropriate interfaces, information as to whether the Telephone Company owns house and riser facilities at a specified address. The Telephone Company will respond to each inquiry, indicating whether it owns all, some, or none of the house and riser facilities at the particular address. The TC will be billed a House and Riser Asset Inquiry Charge for each response. The Telephone Company will make every reasonable effort to respond to inquiries within five business days, however, the actual response time will depend upon: service conditions at the office responding to the inquiry; the number of requests submitted on any given day; and, the possibility that a site visit may be required to satisfy the inquiry.

Issued By: Joseph Kahl
Sr. Director of Regulatory & External Affairs
650 College Road East
Princeton, NJ 08540

Cancelled effective 06/30/2022.