

RCN Telecom Services of New York, LP

Section 3

Leaf No. 51

PSC No. 4 - Telephone

Revision No. 0

Effective Date: July 1, 2012

Superseding Revision No. 0

SERVICE AND RATE DESCRIPTIONS3.2 Miscellaneous Services (cont'd.)3.2.1 Presubscription (cont'd.)B. IntraLATA (cont'd.)

3. The Company will follow the interim ILP procedures described below during the ILP transition period following availability in the exchange.
 - Customers will be provided a list of participating ILP carriers upon request. Customers desiring additional information on participating ILP carriers, will be provided with the carriers telephone number (if provided by the carrier).
4. The Company will investigate claims from customers that a carrier submitted an ILP PIC change request without appropriate authorization from the customer. The Company will investigate and attempt to resolve any claims made to the Company that the Company has made itself the ILP PIC for a line without proper authority.
5. A customer will be billed a nonrecurring charge for ILP PIC changes, except as set forth below:
 - There will be no charge for an initial ILP PIC change made in each exchange for ninety (90) days following the availability of ILP in the exchange.
 - Subsequent to the ninety (90) day Transition Period, there will be no charge for an initial ILP PIC change made by new service customers during the first thirty (30) days following the availability on ILP in the exchange.
 - The nonrecurring charge for an ILP PIC change is set forth in Section 5.2.1 following.

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