

RCN Telecom Services of New York, LP

PSC No. 4 - Telephone  
Effective Date: July 1, 2012Section 2  
Leaf No. 41  
Revision No. 0  
Superseding Revision No. 0REGULATIONS2.7 Allowances for Interruptions in Service2.7.1 General

- A. A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

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Cancelled effective 06/30/2022.