

RCN Telecom Services of New York, LP

Section 2

Leaf No. 44

PSC No. 4 - Telephone

Revision No. 0

Effective Date: July 1, 2012

Superseding Revision No. 0

REGULATIONS2.7 Allowances for Interruptions in Services (cont'd.)2.7.4 Application of Credits for Interruptions in Service (cont'd.)D. Interruptions of 24 Hours or Less

| <u>Length of Interruption</u> | <u>Interruption Period To Be Credited</u> |
|---|---|
| Less than 15 minutes | None |
| 15 minutes up to but not including 3 hours | 1/10 Day |
| 3 hours up to but not including 6 hours | 1/5 Day |
| 6 hours up to but not including 9 hours | 2/5 Day |
| 9 hours up to but not including 12 hours | 3/5 Day |
| 12 hours up to but not including 15 hours | 4/5 Day |
| 15 hours up to but not including 24 hours | One Day |

E. Continuous Interruption Over 24 Hours and Less Than 72 Hours.

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each three-hour period or fraction thereof that occurs following the expiration of the initial 24-hour period. No more than one full day's credit will be allowed for any period of 24 hours.

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Cancelled effective 06/30/2022.