RCN Telecom Services of New York, LP

PSC No. 4 - Telephone Effective Date: July 1, 2012 Section 2 Leaf No. 25 Revision No. 0 Superseding Revision No. 0

REGULATIONS

2.5 <u>Customer Deposits and Advance Payments (cont'd.)</u>

- 2.5.2 Deposits (cont'd.)
 - C. When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account. If the amount of the deposit is insufficient to cover the balance due to the Customer's account, the Company retains the right to collect any amounts owing after the deposit has been applied plus any costs related to the collection of any remaining balance.
 - D. Deposits held will accrue interest at a rate specified by the New York Public Service Commission without deductions for any taxes on such deposits. Interest will not accrue on any deposit after the date on which reasonable effort has been made to return it to the Customer.

Issued By: Joseph Kahl Sr. Director of Regulatory & External Affairs 650 College Road East Princeton, NJ 08540 Cancelled effective 06/30/2022.