

RCN Telecom Services of New York, LP

Section 3

Leaf No. 17

PSC No. 4 - Telephone

Revision No. 0

Effective Date: July 1, 2012

Superseding Revision No. 0

SERVICE AND RATE DESCRIPTIONS3.1 Network Access Services (cont'd.)3.1.1 Network Access Service Order (cont'd.)C. Cancellation of a Network Access Order (cont'd.)

2. When a customer cancels a Standard or Negotiated Interval Network Access Order for the installation of service, a Cancellation Charge will apply as follows:
 - (a) When the customer cancels a Network Access Order, a charge equal to the estimated provisioning costs incurred at a particular date for the service ordered by the Company shall apply.
 - (b) If the Company misses a service date for a Standard or Negotiated Interval Network Access Order by more than 30 days, due to circumstances such as acts of God, governmental requirements, work stoppages and civil commotions, the customer may cancel the Network Access Order without incurring cancellation charges.

Issued By: Joseph Kahl
Sr. Director of Regulatory & External Affairs
650 College Road East
Princeton, NJ 08540

Cancelled effective 06/30/2022.