

RCN Telecom Services of New York, LP

Section 3

Leaf No. 11

PSC No. 4 - Telephone

Revision No. 0

Effective Date: July 1, 2012

Superseding Revision No. 0

SERVICE AND RATE DESCRIPTIONS3.1 Network Access Services (cont'd.)3.1.1 Network Access Service Order (cont'd.)A. Network Access Order Service Date Intervals (cont'd.)3. Advance Order Interval (cont'd.)(a) Advance Payment (cont'd.)

When the Network Access Services are connected on the service date, the Advance Payment will be applied, as a credit, to the customer's billed service charges. When there has been a decrease in the number of services originally ordered, as set forth in (2) following, only the portion of the Advance Payment for services actually installed will be credited.

(b) Cancellation or Partial Cancellation of an Advance Order Interval Access Order

When the customer cancels a Network Access Order, the order will be withdrawn. The Advance Payment will not be credited or refunded.

Any decrease in the number of ordered Network Access Services will be treated as a partial cancellation, and the portion of the Advance Payment for the services cancelled will not be credited or refunded.

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Cancelled effective 06/30/2022.