

RCN Telecom Services of New York, LP

Section 3

Leaf No. 12

PSC No. 4 - Telephone

Revision No. 0

Effective Date: July 1, 2012

Superseding Revision No. 0

SERVICE AND RATE DESCRIPTIONS3.1 Network Access Services (cont'd.)3.1.1 Network Access Service Order (cont'd.)B. Network Access Order Modifications

The customer may request a modification of its Access Order at any time prior to notification by the Company that service is available for the customer's use or prior to the service date, whichever is later.

Any increase in the number of Switched Access Service lines, trunks or busy hour minutes of capacity or CASA signaling connections will be treated as a new Access Order (for the increased amount only).

1. Service Date Change Charge

Network Access Order service dates for the installation of new services or rearrangements of existing services may be changed, but the new service date may not exceed the original service date by more than 30 calendar days. When, for any reason, the customer indicates that service cannot be accepted for a period not to exceed 30 calendar days, and the Company accordingly delays the start of service, a Service Date Change Charge will apply. If the customer requested service date is more than 30 calendar days after the original service date, the order will be canceled by the Company and reissued with the appropriate cancellation charges applied.

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Cancelled effective 06/30/2022.