Status: CANCELLED Received: 06/01/2012 Effective Date: 07/01/2012

RCN Telecom Services of New York, LP

PSC No. 4 - Telephone Effective Date: July 1, 2012 Section 2 Leaf No. 54 Revision No. 0 Superseding Revision No. 0

REGULATIONS

2.11 Privacy Rules

Automatic Number Identification (ANI) derived information may be used only for billing, routing, screening, ensuring network performance, completing calls or performing services directly related to the telephone caller's original call or transaction. Therefore, should the business that receives ANI information have an established customer relationship with the caller, the business may offer products or services to the caller that are directly related to the products or services previously purchased by the caller. The business that receives ANI information may not establish marketing lists or conduct ongoing market calls for unrelated products or services or sell the information derived from ANI (caller's name, address, telephone billing number, purchasing habits, etc.) to third parties unless it gets the prior written consent of the caller.

Should an ANI subscriber violate any of the foregoing terms and conditions, the Company will terminate ANI to that subscriber after a determination through the New York Public Service Commission's complaint process. ANI transmission will be reinstated after the New York Public Service Commission receives written confirmation from the ANI subscriber that the violations have ceased or have been corrected. Should the New York Public Service Commission determine that there have been three or more separate violations in a 24 month period, delivery of ANI to the subscriber will be terminated under the terms and conditions determined by the New York Public Service Commission.

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Cancelled effective 06/30/2022.