

RCN Telecom Services of New York, LP

PSC No. 4 - Telephone
Effective Date: July 1, 2012Section 2
Leaf No. 45
Revision No. 0
Superseding Revision No. 0REGULATIONS2.7 Allowances for Interruptions in Service (cont'd.)2.7.4 Application of Credits for Interruptions in Service (cont'd.)F. Interruptions Over 72 Hours.

Interruptions over 72 hours will be credited 2 days for each full 24-hour period that occurs following the expiration of the initial 72-hour period. No more than 30 days credit will be allowed for any one month period.

2.7.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

Issued By: Joseph Kahl
Sr. Director of Regulatory & External Affairs
650 College Road East
Princeton, NJ 08540

Cancelled effective 06/30/2022.