TALK AMERICA INC. d/b/a Cavalier Telephone d/b/a PAETEC Business Services PSC NO 2 – Telephone Effective Date: July 5, 2012 Leaf: 190 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES TARIFF

SECTION 7 - SPECIAL SERVICES AND PROGRAMS

- 7.2 [Reserved for Future Use]
- 7.3 Special Equipment for the Hearing or Speech Impaired Customer
 - 7.3.1 As required by Section 92-a of New York State Public Service Law, the Company will provide, upon request, specialized telecommunications equipment for a Customer certified as hearing or speech impaired.
 - 7.3.2 A Customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.
 - 7.3.3 The Company will make every reasonable effort to locate and obtain equipment for a certified Customer.
 - 7.3.4 The Customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- 7.3.5 The Company will also advise the Customer who requests this equipment of the applicable terms for purchase.