

Talk America Inc.  
d/b/a Cavalier Telephone  
d/b/a PAETEC Business Services  
NY PSC No. 1 Telephone

Leaf 32  
Revision 0  
Superseding Revision

Effective Date: July 5, 2012

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COMPETITIVE TELECOMMUNICATIONS SERVICE TARIFF

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (Cont'd.)

3.16 Operator Services

Operator Services are offered to Customers. Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a telephone company card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used for Operator Services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number.

3.16.1 Operator services may be used by the presubscribed Customer and by the Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Person-to-Person, Collect, Third-Party, and/or Calling Card calls.

3.16.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component based upon the time-of-day rate period, mileage, and duration of the call; and a fixed service charge based upon the type of operator service provided.

3.16.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 3.16.8.

3.16.4 The fixed service charge portions of the charge for an Operator Assisted Call is set forth in Sections 3.16.8.

3.16.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

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Issued by: Vice President – Regulatory Affairs, Richmond, Virginia 23277