

TALK AMERICA INC.
d/b/a Cavalier Telephone
d/b/a PAETEC Business Services
PSC NO 2 – Telephone
Effective Date: July 5, 2012

Leaf: 38
Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

2.11 Allowances for Interruptions In Service, (Cont'd.)

2.11.1 Credit for Interruptions, (Cont'd.)

E. (Cont'd.)

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

Interruptions Over 24 Hours and Less than 72 Hours. Interruptions over 24 hours and less than 72 hours will be credited 1 full day for each 24 hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

Interruptions Over 72 Hours. Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than 30 days' credit will be allowed for any one month period.

F. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

Issued by: Vice President – Regulatory Affairs, Richmond, Virginia 23277