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TALK AMERICA INC. d/b/a Cavalier Telephone d/b/a PAETEC Business Services PSC NO 2 – Telephone Effective Date: July 5, 2012 Leaf: 36 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2 - GENERAL RULES AND REGULATIONS, (Cont'd.)

- 2.11 Allowances for Interruptions In Service, (Cont'd.)
 - 2.11.1 Credit for Interruptions, (Cont'd.)
 - C. (Cont'd.)
 - 2. (Cont'd.)
 - b. for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

Issued by: Vice President – Regulatory Affairs, Richmond, Virginia 23277