

TALK AMERICA INC.
d/b/a Cavalier Telephone
d/b/a PAETEC Business Services
PSC NO 2 – Telephone
Effective Date: July 5, 2012

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Revision: 0
Superseding Revision:

LOCAL EXCHANGE SERVICES TARIFF

SECTION 4 - SUPPLEMENTAL SERVICES, (Cont'd.)

4.8 Nonpublished Service

4.8.1 Description

Nonpublished service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

4.8.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a nonpublished number only when the caller dials direct or gives the operator the number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number nonpublished, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a nonpublished number in the directory or otherwise disclosing a nonpublished number. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for nonpublished service.

The Company will waive the otherwise applicable charges for a nonpublished telephone listing, where the Customer requests protection of its identity in connection with the Customer's purchase of telephone service and the Customer is a victim of domestic violence, as defined in section 459(a) of the social services law, and for whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction. This waiver of charges shall be for the duration of the applicable, non-temporary, order. Any nonpublished listing provided will conform to all the same requirements of other nonpublished listings. A Customer requesting such an accommodation shall provide a copy of the order of protection to the Company.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonpublished service or the disclosing of said number to any person.

Issued by: Vice President – Regulatory Affairs, Richmond, Virginia 23277