

Talk America Inc.
d/b/a Cavalier Telephone
d/b/a PAETEC Business Services
NY PSC No. 3 Telephone

Leaf 27
Revision 0
Superseding Revision

Effective Date: July 5, 2012

SWITCHED ACCESS SERVICES

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.3 Jurisdictional Report Requirements, (Cont'd.)

B. Jurisdictional Report Verification, (Cont'd.)

4. If a billing dispute arises or a regulatory commission questions the projected interstate percentage, the Company will ask the Customer to provide the data the Customer used to determine the projected interstate percentage. The Customer shall supply the data within 30 days of the Company request. The Customer shall keep records from which the percentage was determined and upon request of the Company make the records available for inspection as reasonably necessary for purposes of verification of the percentages.

C. Maintenance of PIU Records

1. The Customer shall retain for a minimum of six (6) months call detail records that substantiate the interstate percent provided to the Company as set forth preceding. Such records shall consist of (a) and (b), if applicable, following:
 - (a) All call detail records such as work papers and/or backup documentation including paper, magnetic tapes or any other form of records for billed Customer traffic, call information including call terminating address (i.e., called number), the call duration, all originating and terminating trunk groups or access lines over which the call is routed, and the point at which the call enters the Customer's network and;
 - (b) If the Customer has a mechanized system in place that calculated the PIU, then a description of that system and the methodology used to calculate the PIU must be furnished and any other pertinent information (such as but not limited to flowcharts, source code, etc.) relating to such system must also be made available.

Issued by: Vice President – Regulatory Affairs, Richmond, Virginia 23277