

Talk America Inc.
d/b/a Cavalier Telephone
d/b/a PAETEC Business Services
NY PSC No. 3 Telephone

Leaf 26
Revision 0
Superseding Revision

Effective Date: July 5, 2012

SWITCHED ACCESS SERVICES

SECTION 2 - RULES AND REGULATIONS, (Cont'd.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.3 Jurisdictional Report Requirements, (Cont'd.)

B. Jurisdictional Report Verification

1. When a Customer provides a projected interstate usage percent as set forth preceding, or when a billing dispute arises or a regulatory commission questions the projected interstate percentage for Access, the Company may, by written request, require the Customer to provide the data the Customer used to determine the projected interstate percentage. This written request will be considered the initiation of the audit. The Customer shall supply the data to an independent auditor or the Company within 30 days of the Company request. The Customer shall keep records of call detail from which the percentage of interstate and intrastate use can be ascertained as set forth following and upon request of the Company make the records available for inspections at an agreed upon location during normal business hours as reasonably necessary for purposes of verification of the percentages. The Company will audit data from one quarter unless a longer period is requested by the Customer and agreed to by the Company. Changes to the reported PIU will not be made for the test period. If the Customer does not provide the requested data to the Company or independent auditor within thirty (30) days of the notice of audit, the Customer will be in violation of this Tariff and subject to the remedies described herein.
2. Verification audits may be conducted no more frequently than once per year except in extreme circumstances. The Company and Customer will attempt to limit the audit to a reasonable time to effectively complete the audit. The Company and Customer shall respond promptly to requests generated during the audit to ensure timely completion of the audit.
3. Audits may be conducted by: (a) an independent auditor under contract to the Company; (b) a mutually agreed upon independent auditor; or (c) an independent auditor selected and paid for by the Customer. If the Customer selects option (c), where it pays for its own independent audit, the selected auditor must certify that the audit was performed following F.C.C. procedures for measuring interstate traffic as established by Commission Order, and provide to the Company a report with supporting documentation to verify such procedures.

Issued by: Vice President – Regulatory Affairs, Richmond, Virginia 23277