

Talk America Inc.
d/b/a Cavalier Telephone
d/b/a PAETEC Business Services
NY PSC No. 3 Telephone

Leaf 63
Revision 0
Superseding Revision

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SWITCHED ACCESS SERVICES

SECTION 6 - MISCELLANEOUS CHARGES, (Cont'd.)

6.3 Billing & Collection, (Cont'd.)

6.3.1 Recording Service, (Cont'd.)

D. Payment Arrangements and Audit Provisions (Cont'd.)

2. Payment of Expenses

Each party shall bear its own expenses in connection with the conduct of an audit. Special data extractions required by the Customer for its representative to conduct the audit will be paid for by the Customer. "Special data extraction" for auditing purposes shall mean programming, clerical and computer time required to create an output record (from existing data files) that cannot normally be created from current software programs in the production program library.

3. Requests for Examinations

- a. In addition to audits, the Customer, or its representatives, may request, from time to time, the opportunity to conduct an examination, as defined in b. following. The company will make reasonable efforts to accommodate requests for examination and to cooperate in the conduct of an examination.
- b. An "examination" shall, for purposes of this section, constitute a reasonable inquiry on a single issue or a specific topic related to billing and collection service for a stated reason.

Issued by: Vice President – Regulatory Affairs, Richmond, Virginia 23277