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Talk America Inc. d/b/a Cavalier Telephone d/b/a PAETEC Business Services NY PSC No. 3 Telephone

Leaf 49 Revision 0 Superseding Revision

Effective Date: July 5, 2012

## SWITCHED ACCESS SERVICES

## SECTION 3 - ORDERING OPTIONS FOR ACCESS SERVICE, (Cont'd.)

## 3.3 Supplementary Charges

Customer Requested Due Date Change<sup>1, 2</sup> \$50, per order

Customer Requested Expedite<sup>2</sup> \$250, per location

Cancellation (after 3 business days from order placement) <sup>2</sup> Full NRCs + \$250, per order

Design Change, DS0/DS1<sup>2</sup> \$150, per circuit

Design Change, DS3 and higher<sup>2</sup> \$300, per circuit

Administrative Processing<sup>2</sup> \$25, per order

Company Due Date Change Policy - No due date change accepted at or after four (4) days prior to the current due date. If a Customer request is received during that time period, the supplemental charge will apply and, in addition, the billing will start on the current due date without exception.

For services involving facilities leased from other telecommunications providers, Supplementary Charges will be priced on an Individual Case Basis, and will be based upon a pass-through of all charges assessed by other providers, and the Company's administrative costs.

Issued by: Vice President - Regulatory Affairs, Richmond, Virginia 23277