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TALK AMERICA INC. d/b/a Cavalier Telephone d/b/a PAETEC Business Services PSC NO 2 – Telephone Effective Date: July 5, 2012 Leaf: 219 Revision: 0 Superseding Revision:

LOCAL EXCHANGE SERVICES TARIFF

SECTION 11 - EXPLANATION OF TERMS, (Cont'd.)

HANDICAPPED PERSON, (Cont'd.)

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.0.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.0., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

HOTEL - An establishment offering lodging with or without meals to the general public on a day-to-day basis.

INCOMING SERVICE GROUP - Two or more central office lines arranged so that a call to the First line is completed to a succeeding line in the group when the first line is in use.

INTERFACE - That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

Issued by: Vice President – Regulatory Affairs, Richmond, Virginia 23277