

ADVANCED DATA SERVICES

REGULATIONS (Continued)

2.4 INTERRUPTION OF SERVICE

- 2.4.1 It shall be the obligation of Customer to notify Company of any interruption of service. Before giving such notice, Customer shall ascertain that the trouble is not being caused by any action or omission of Customer or is not in wiring or equipment connected to the terminal of Company. Company's liability for service interruption is limited according to the provisions of Tariff PSC NY No. 1--COMMUNICATIONS.
- 2.4.2 When service is interrupted for four hours or more, Company will, upon request by Customer, issue a credit computed as set forth below, provided such interruption is not determined by Company to have been caused by the negligence or willful action of Customer, or any other person at Customer's terminal location, or by the failure of Customer's equipment or power supply.
- 2.4.3 Credit is computed by multiplying the monthly rate for service by the ratio that the number of hours in the period of interruption bears to 720 hours. For the purpose of this computation, each month shall be considered to have 720 hours. The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges.
- 2.4.4 An interruption is measured from the time Company detects trouble or Customer notifies Company of the interruption by an expeditious means, until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. No credit shall be given for an interruption of service of less than four hours. The credit for a billing period shall not exceed the monthly rate.

2.5 PROVISION OF SERVICE

Services are provided only in those geographic areas where facilities exist, where the Company has in its discretion determined (subject to applicable law) to provide services, and where the Company is authorized to provide services. Provision of services offered under this tariff are subject to availability.

2.6 SPECIAL CONSTRUCTION

The regulations, rates and charges for special construction are set forth in contracts between the Company and the Customer and apply in instances where substantial construction costs with no foreseeable reuse of facilities is forecast. The Special Construction rates and charges are in addition to the regulations, rates and charges specified in this tariff.