

ADVANCED DATA SERVICES

## DESCRIPTION OF ADVANCED DATA SERVICES (Continued)

## 4.2 TRANSPARENT LAN SERVICES (Continued)

## 4.2.4 Application of Rates and Charges (Continued)

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## C. Termination Liability (Continued)

Early termination charges will not be assessed under the following circumstances:

Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;

Customer attempts to move the existing service to a new location within the Company's service area, but the service is unavailable;

Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or

Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

The value of the new term commitment is equal to or greater than the remaining value of the current term commitment,

The Company provides the new service via tariff or on an individual case basis (ICB), and

The order to discontinue the existing service and the order for the new or upgraded service are received by the Company at the same time.

## End of Term Options

Prior to the end of the term commitment period, the Customer may select one of the following options, to be effective at the end of the term:

Renew their term commitment,

Commit to a new term period,

Arrange for a change of service, or

Arrange for termination of the service.