STAMPS: Issued in compliance with order in Case 11-G-0543 dated May 23, 2012

## GENERAL INFORMATION - Continued

III. General Rules, Regulations, Terms and Conditions under Which Gas Service Will Be Supplied, Applicable to and Made a Part of All Agreements for Gas Service - Continued
15. Minimum Insulation Standards - Continued
(C) For Existing Dwellings Converting to Gas Space Heating - Continued
(2) Waiver - Continued
(b) In the case of a dwelling having a flat roof, compliance with the roof insulation standard will not be required if four or more inches of insulation are already in place or if insulation can be installed only by means of cutting an opening in the roof.
(c) In the case of a dwelling having six or more stories, storm windows will not be required as long as the Company certifies that the dwelling's windows are caulked and weather-stripped. This certification shall be made in writing to the Commission. A storm window will not be required on any window opening onto a fire escape.
(d) Copies of waivers granted or denied by the Company shall be made available to the Commission. Applicants denied waivers shall be informed of their right to appeal that denial to the Commission.
(e) The Commission may grant a waiver of the requirements of Subdivision C (1) for just cause after an applicant for gas service has been denied a waiver by the Company.

