

**Broadvox-CLEC, LLC**  
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## SECTION 2 - RULES AND REGULATIONS, (CONT'D)

### 2.13 Cancellation by Customer

#### 2.13.1 General

- A. Customers of the Company's service may cancel service by providing the Company with written notification thirty (30) days prior to the requested cancellation date. The Company shall hold the Customer responsible for payment of all bills for service furnished until the cancellation date specified by the Customer or until thirty (30) days after the date that the cancellation notice is received, whichever is later.
- B. Customers seeking to cancel service have an affirmative obligation to block traffic originating from or terminating to the Company's network. By originating traffic from or terminating traffic to the Company's network, the Customer will have constructively ordered the Company's switched access service.

#### 2.13.2 Cancellation of Contract Services

- A. If a Customer cancels a service order or terminates services before the completion of an applicable term or where the Customer breaches the terms in the service contract, the Customer may be requested by the Company to pay to Company termination liability charges. These charges shall become due and owing as of the effective date of the cancellation or termination. Unless otherwise specified in this tariff, the termination liability shall be equal to:
  - (a) all unpaid nonrecurring charges reasonably expended by the Company to establish service to Customer, plus;
  - (b) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of Customer, plus;
  - (c) all recurring charges specified in the applicable service order for the balance of the then current term.
- B. In the event Customer fails to pay the termination liability charges set forth in subsection A. herein within thirty (30) days of invoice from the Company, said charges shall accrue interest at the rate set forth in Section 2.10.3(E).

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