

**CTC Communications Corp.**  
**d/b/a EarthLink Business**  
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FACILITIES-BASED DATA AND VOICE COMMUNICATIONS SERVICES TARIFF

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SECTION 6 - CTC VOICE SERVICES (CONT'D.)

6.3 Other Services, (cont'd.)

6.3.2 Referral Services

A. General

Referral Service is available where facilities exist to Customers who subscribe to CTC's local exchange service. Presently, CTC will offers two types of Referral Service, Generic and Basic Referral Service.

1. Generic Referral

A Generic Referral is a recorded announcement that provides the caller the status of a disconnected or changed number. Generic Referrals do not provide the new number

2. Basic Referral

A Basic Referral is a recorded announcement that provides the caller the status of a disconnected or changed number and provides to the caller the new telephone number.

B. Minimum Period

1. Generic Referral is subject to a one (1) month minimum period.

2. Basic Referral is subject to a six (6) month minimum period.

C. Availability

Customers receiving CTC Voice Services may subscribe to Referral Service at the rates and charges set forth in the Section 25.6, following.

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Issued By: Vice President, Tax, Atlanta GA 30309