

CTC Communications Corp.
d/b/a EarthLink Business
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FACILITIES-BASED DATA AND VOICE COMMUNICATIONS SERVICES TARIFF

SECTION 6 - CTC VOICE SERVICES (CONT'D.)

6.2 Local Voice Service(s), (Cont'd.)

6.2.2 Optional Voice Features, (Cont'd.)

F. Call Forward Busy Variable

Call Forwarding Busy Variable permits calls attempting to terminate to a busy station line to be forwarded to a station line within the customer system or to a telephone number outside the system. This feature is not provided on a station line with Call Waiting.

G. Call Forward No Answer

Call Forward No Answer provides for the forwarding of incoming calls to a preselected station line within the customer system or to a telephone number outside the system when the called station line does not answer within a prescribed number of rings.

H. Call Forward No Answer Variable

Call Forward No Answer provides for the automatic routing forwarding of incoming calls to a station line within the customer system or to a telephone number outside the system when the called station line does not answer within a prescribed number of rings.

I. Call Forward Busy / No Answer

Call Forward Busy / No Answer provides for the automatic routing of incoming calls to a preselected telephone number when the called telephone number is busy and/or does not answer within a determined number of rings.

J. Call Hold

Call Hold allows the station user to place any established call on hold while leaving the Centrex line free to originate another call.

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