

CTC Communications Corp.
d/b/a EarthLink Business
PSC NO: 2 - Telephone
Effective Date: September 30, 2012

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Revision: 0
Superseding Revision:

FACILITIES-BASED DATA AND VOICE COMMUNICATIONS SERVICES TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.5 Payment Arrangements (Cont'd)

2.5.2 Billing and Collection of Charges (Cont'd)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. In particular and without limitation to the foregoing, the Customer is responsible for any and all cost(s) incurred as the result of the following:
 - 1. any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement calls/services via the Company;
 - 2. any and all use of the service arrangement provided by the Company, including calls and services which the Customer did not individually authorize;
 - 3. any calls and services placed by or through the Customer's equipment via a remote access feature(s).
- F. A late payment penalty will be due to the Company upon any unpaid amount commencing 30 days after the date of the invoice. The late payment penalty shall be the portion of the payment not received by the 30th day after the date of the invoice, multiplied by a late factor of 1.5% per month for residential customers and business customers.
- G. The Customer will be assessed a charge of Twenty Dollars (\$20.00) for each check submitted by the Customer to the Company which a financial institution refused to honor.

Issued By: Vice President, Tax, Atlanta GA 30309