

**CTC Communications Corp.**  
**d/b/a EarthLink Business**  
PSC NO: 1 - Telephone  
Effective Date: September 30, 2012

Leaf: 61  
Revision: 0  
Superseding Revision:

---

RESOLD LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

---

SECTION 1 - RULES AND REGULATIONS (CONT'D.)

1.36 Installment Billing For Nonrecurring Charges

A residential Customer may elect to pay service connection and other nonrecurring charges associated with a service order in monthly installments for up to a 12 month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

Installment billing is subject to the following restrictions:

- 1.36.1 Installment billing may be used only by residential Customers;
- 1.36.2 Charges will be billed in the number of installments of equal dollar amounts as requested by the Customer up to a maximum of 12 installments over the course of 12 months;
- 1.36.3 A Customer may not pay a portion of the charges and then request installment billing for the remaining charges;
- 1.36.4 More than one installment plan may be in effect for the same Customer at the same time;
- 1.36.5 If a Customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
- 1.36.6 A Customer may elect to pay the unbilled charges before the expiration of the installment plan;
- 1.36.7 Installment billing payments will continue even when an account is temporarily suspended;
- 1.36.8 No interest or carrying charges will be applied to the outstanding balance during the installment period.

1.37 Adjusted Payment Schedule

A Customer on a fixed income (e.g., pension and public assistance) shall be offered the opportunity to pay his or her bills on a reasonable schedule that is adjusted for periodic receipt of income.

---

Issued By: Vice President, Tax, Atlanta GA 30309